

Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"New product launches and innovations are certainly important in growing the anti-aging skincare category, but the industry will experience ongoing pressure to stand out in an increasingly competitive and saturated marketplace."

- Shannon Romanowski, Beauty & Personal Care Analyst

## In this report we answer the key questions:

- As the anti-aging skincare category has become increasingly competitive and saturated, how can anti-aging products stand out from the competition, ultimately making the category easier to shop?
- Anti-aging skincare product claims and benefits continue to become more scientific and results-oriented, but how do consumers really know that these products are working?
- The majority of anti-aging skincare products are created specifically for the face, with anti-aging body care products being a relatively small and declining segment. What are the opportunities to increase sales in the anti-aging body care category?

The anti-aging skincare category managed to fare well during the heart of the economic recession, but has experienced virtually flat sales since 2011. The number of products launched in the category has nearly doubled since 2007, resulting in a more competitive and saturated marketplace. Additionally, consumers are likely confused by the number of product choices and also may be tightening spending as many anti-aging products are commanding increasingly higher price points.

However, Mintel forecasts modest growth beginning in 2013, as levels of disposable income steadily increase, potentially resulting in more discretionary purchases like anti-aging skincare. Additionally, the above average population growth of older and multicultural consumers will certainly help drive future growth in the category.

This report builds on the analysis presented in Mintel's *Anti-aging Skincare—U.S., February 2012*, as well as the February 2011, February 2010, and February 2009 reports of the same title.

This report covers the U.S. market of anti-aging skincare products with the primary focus being on facial anti-aging skincare. Market estimates and sales data include anti-aging body care products but this represents a very small portion of the total market and is therefore not broken out as a separate segment.

# BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

+61 (0) 2 8284 8100

EMAIL: oxygen@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

#### **Table of Contents**

#### Scope and Themes

What you need to know

Definition

Data sources

Sales data

Consumer survey data

Advertising creative

Abbreviations and terms

Abbreviations

Terms

## **Executive Summary**

#### The market

Figure 1: Total U.S. sales and fan chart forecast of anti-aging skincare, at current prices, 2007-17

#### Market factors

#### Aging population represents challenges, opportunities for category

Figure 2: U.S. population aged 18 or older, by age, 2013 and 2018

## Asians are affluent and engaged in the skincare category

Figure 3: Median household income by race and Hispanic origin of householder, 2011

## Income levels impact spending on anti-aging products

Figure 4: DPI, 2007-September 2012

#### Retail channels

Figure 5: Sales of anti-aging skincare, by channel, 2012

## The consumer

## Dry skin, wrinkles are biggest aging skin concerns

Figure 6: Skin concerns with aging, November 2012

## Consumers more likely to cite lifestyle choices as ways to combat skin aging

Figure 7: Top five aging prevention/reduction behaviors, by gender, November 2012

## All claims generate high levels of appeal among women, led by hydration

Figure 8: Any interest in anti-aging skincare benefits, top five, by total and females, November 2012

## Women want to maintain youthful appearance, men prefer to age naturally

Figure 9: Top five attitudes toward anti-aging skincare, by gender, any agree, November 2012

## What we think

### Issues in the Market

As the anti-aging skincare category has become increasingly competitive and saturated, how can anti-aging products stand out from the competition, ultimately making the category easier to shop?

Anti-aging skincare product claims and benefits continue to become more scientific and results-oriented, but how do consumers really know that these products are working?

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

The majority of anti-aging skincare products are created specifically for the face, with anti-aging body care products being a relatively small and declining segment. What are the opportunities to increase sales in the anti-aging body care category?

#### Insights and Opportunities

Technology will help drive innovation in anti-aging skincare

Skin oils: a versatile and natural option for anti-aging products

Plant stem cells: the future of anti-aging skincare?

#### Trend Applications

Trend: Perfecting the Details

Trend: A Simple Balance for Health 2015 Trend: Fast Meets West

Market Size and Forecast

#### Key points

Category is struggling after experiencing strong growth

Anti-aging skincare forecast to see modest growth through 2017

### Sales and forecast of anti-aging skincare

Figure 10: Total U.S. retail sales and forecast of anti-aging skincare, at current prices, 2007-17

Figure 11: Total U.S. retail sales and forecast of anti-aging skincare, at inflation-adjusted prices, 2007-17

## Fan chart forecast

Figure 12: Total U.S. sales and fan chart forecast of anti-aging skincare, at current prices, 2007-17

## Market Drivers

## Key points

#### Aging population should drive growth in anti-aging skincare

Figure 13: U.S. population aged 18 or older, by age, 2008-18

Figure 14: Number and ratio of males to females, by age, 2013

## Asian population is growing, affluent, and engaged in the category

Figure 15: Population aged 18 or older, by race and Hispanic origin, 2008-18

Figure 16: Median household income, by race and Hispanic origin of householder, 2011

## Income levels impact purchasing of anti-aging skincare products

Figure 17: DPI, 2007-September 2012

Figure 18: Household income distribution, 2011

## Competitive Context

## Lines blur between anti-aging and general market skincare

Figure 19: Sales of facial skincare products, by segment, 2006-11

## Color cosmetics offer anti-aging benefits

Figure 20: Color cosmetics making anti-aging claims, by sub-category, 2007-12

## Professional procedures becoming more mainstream, provide immediate benefits

Figure 21: Measures taken to prevent/reverse signs of aging, by gender, November 2011

BUY THIS REPORT NOW VISIT: store.mintel.con

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

### Retail Channels

Key points

Anti-aging skincare posting modest declines across all channels

Sales of anti-aging skincare, by channel

Figure 22: Sales of anti-aging skincare, by channel, 2010 and 2012

#### Retail Channels—Supermarket

Key points

Supermarkets small and declining in the anti-aging skincare category

Supermarket sales of anti-aging skincare

Figure 23: Supermarket sales of anti-aging skincare, at current prices, 2007-12

## Retail Channels—Drug Stores

Key points

After strong gains through 2009, drug stores see slowdown in growth

Drug store sales of anti-aging skincare

Figure 24: Drug store sales of anti-aging skincare, at current prices, 2007-12

#### Retail Channels—Other

Key points

Other retail channels dominate anti-aging sales, but growth has slowed significantly

Other retail sales of anti-aging skincare

Figure 25: Other retail sales of anti-aging skincare, at current prices, 2007-12

## Leading Companies

Key points

Market leading Olay experiencing declines in MULO

L'Oréal growing and gaining ground in anti-aging skincare

J&J seeing mixed results from its skincare brands

Manufacturer sales of anti-aging skincare

Figure 26: MULO sales of anti-aging skincare, rolling 52 weeks 2011 and 2012

### Innovations and Innovators

## New product launch trends

Figure 27: Skincare product introductions making anti-aging claims, by subcategory, 2007-12

Figure 28: Skincare product introductions with anti-aging claims, by top 15 claims, 2007-12

Product innovations

Skincare products designed for specific body parts

Cosmeceuticals

Men

Multi-functional products

Claims



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Instant/rapid claims

Intensive

Whitening/lightening claims

Night/overnight products

Ingredients

Minerals

Natural/organic ingredients

Unique/unusual ingredients

## Marketing Strategies

## Overview of the brand landscape

Brand analysis: Olay

Figure 29: Brand analysis of Olay, 2013

Brand website

Figure 30: Olay anti-aging skincare screen shot, 2013

TV presence

Figure 31: Olay, counter revolution, 2012

Print and other

Figure 32: Olay Total Effects print ad

Figure 33: Olay Pro-X print ad

Brand analysis: Neutrogena

Figure 34: Brand analysis of Neutrogena, 2013

Online initiatives

Figure 35: Neutrogena anti-aging skincare screen shot, 2013

TV presence

Figure 36: Neutrogena, enemy of wrinkles, 2012

Brand analysis: L'Oreal

Figure 37: Brand analysis of L'Oréal, 2013

Brand website

Figure 38: L'Oréal Revitalift screen shot, 2013

Figure 39: L'Oréal apps screen shot, 2013

TV presence

Figure 40: L'Oréal, three dimensions, 2012

Print and other

Figure 41: L'Oréal Revitalift print ad

Brand analysis: Clinique

Figure 42: Brand analysis of Clinique, 2013

Brand website

Figure 43: Clinique screen shot, 2013

Figure 44: Clinique insider's club screen shot, 2013

BUY THIS REPORT NOW VISIT: store.mintel.con

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

#### TV presence

Figure 45: Clinique, No More Dark Circles, 2012

#### Print and other

Figure 46: Clinique Even Better print ad

#### Social Media

## Key points

## Key social media metrics

Figure 47: Key brand metrics, Anti-aging skincare brands, January 2013

#### Market overview

#### Brand usage and awareness

Figure 48: Usage and awareness of selected anti-aging skincare brands, November 2012

#### Interaction with brands

Figure 49: Interaction with selected anti-aging skincare brands, November 2012

#### Online conversations

Figure 50: Percentage of consumer conversation by selected anti-aging skincare brands, Dec. 8, 2012-Jan. 8, 2013

Figure 51: Online mentions, selected anti-aging skincare brands, percent of daily mentions, by day, Dec. 8, 2012-Jan. 8, 2013

### Where are people talking about anti-aging skincare brands?

Figure 52: Selected Twitter mentions surrounding anti-aging skincare routines and brand, January 6, 2013

Figure 53: Mentions by page type, selected anti-aging skincare brands, Dec. 8, 2012-Jan. 8, 2013

## What are people talking about?

Figure 54: Mentions by type of conversation, selected anti-aging skincare brands, Dec. 8, 2012-Jan. 8, 2013

Figure 55: Major areas of discussion surrounding anti-aging skincare brands, percent of daily mentions, by day, December 8, 2012-January 8, 2013

Figure 56: Major areas of discussion surrounding anti-aging skincare brands, by page type, Dec. 9, 2012-Jan. 9, 2013

## Brand analysis

#### Olay

Figure 57: Olay key social media metrics, January 2013

## Key online campaigns

## What we think

## L'Oréal

Figure 58: L'Oréal key social media metrics, January 2013

## Key online campaigns

Figure 59: L'Oréal twitter mention, November 6, 2012

## What we think

## Clinique

Figure 60: Clinique key social media metrics, January 2013

#### Key online campaigns

Figure 61: Clinique twitter mention, Aug. 12, 2012

#### What we think

Estée Lauder



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 62: Estée Lauder key social media metrics, January 2013

Key online campaigns

What we think

Lancôme

Figure 63: Lancôme key social media metrics, January 2013

Key online campaigns

What we think

RoC

Figure 64: RoC key social media metrics, January 2013

Key online campaigns

What we think

Use of Anti-aging Moisturizers

Key points

Women, 35+ most likely to use anti-aging moisturizers

Income drives use of anti-aging moisturizers

Figure 65: Use of anti-aging moisturizers/creams/lotions, by gender and age, April 2011-June 2012

Figure 66: Use of anti-aging moisturizers/creams/lotions, by household income, April 2011-June 2012

Households without children and single adults report higher than average use of anti-aging moisturizers

Figure 67: Use of anti-aging moisturizers/creams/lotions, by presence of children in household, April 2011-June 2012

Most females report daily use of facial anti-aging moisturizers

Figure 68: Frequency of use of anti-aging moisturizers, among females by age, April 2011-June 2012

**Brand Usage** 

Key points

Olay most used brand among women who use anti-aging moisturizers

Women likely use a variety of brands depending on skincare needs

Figure 69: Brands of moisturizers/creams/lotions used, among females by age, April 2011-June 2012

Figure 70: Brands of moisturizers/creams/lotions used, among females by household income, April 2011-June 2012

Skin Concerns with Aging

Key points

Dry skin, wrinkles are top skin aging concerns

Figure 71: Skin concerns with aging, November 2012

Figure 72: Skin concerns with aging, by gender and age, November 2012

Affluent consumers more likely to be concerned with wrinkles compared to lower-income groups

Figure 73: Skin concerns with aging, by household income, November 2012

Figure 74: Skin concerns with aging, among females by age and household income, November 2012

Brand use partially dictated by skin aging concerns

Figure 75: Skin concerns by brands used, November 2012

Product Information—Anti-aging Skincare

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

### Key points

#### Friends/family is the most relied upon source for anti-aging skincare information

Figure 76: Product information, by gender, November 2012

Figure 77: Product information, by gender and age, November 2012

#### Income dictates reliance on information sources

Figure 78: Product information, by household income, November 2012

Figure 79: Product information, among females by age and household income, November 2012

## Brand use impacts reliance on information sources

Figure 80: Product information by products used, November 2012

## Behavior to Prevent/Reduce Signs of Aging

#### Key points

## Lifestyle choices rank as the top ways to prevent/reduce signs of aging

## Women more likely to use anti-aging skincare products to fight aging

Figure 81: Aging prevention/reduction behavior, by gender, November 2012

Figure 82: Aging prevention/reduction behavior, by gender and age, November 2012

## Affluent consumers more likely to combine lifestyle choices with product use in order to prevent signs of aging

Figure 83: Aging prevention/reduction behavior, by household income, November 2012

Figure 84: Aging prevention/reduction behavior, among females by age and household income, November 2012

## Interest in Anti-aging Skincare Product Benefits

## Key points

## Products that hydrate, contain antioxidants generate highest interest

Figure 85: Interest in anti-aging skincare benefits, November 2012

## Evening skin tone appeals to younger women

Figure 86: Interest in anti-aging skincare benefits, by gender and age, November 2012

## Affluent women interested in diminishing wrinkles, lifting

Figure 87: Interest in anti-aging skincare benefits, among females by age and household income, November 2012

## Attitudes Toward Anti-aging Skincare

## Key points

#### Women more likely to want to maintain a youthful appearance as long as possible while men prefer to age naturally

Figure 88: Attitudes toward anti-aging skincare, by gender, November 2012

#### Roughly two out of 10 respondents don't think anti-aging products work

Figure 89: Attitudes toward anti-aging skincare, by gender and age, November 2012

## Affluent women most likely to want to maintain a youthful appearance

Figure 90: Attitudes toward anti-aging skincare, by household income, November 2012

Figure 91: Attitudes toward anti-aging skincare, among females by age and household income, November 2012

## Race and Hispanic Origin

## Key points

Black consumers less likely to use anti-aging skincare, but concerned about skin tone

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 92: Skin concerns with aging, by race/Hispanic origin, 18-34 age group, November 2012

Figure 93: Skin concerns with aging, by race/Hispanic origin, 35+ age group, November 2012

Figure 94: Interest in anti-aging skincare benefits, by race/Hispanic origin, 18-34 age group, November 2012

Figure 95: Interest in anti-aging skincare benefits, by race/Hispanic origin, 35+ age group, November 2012

## Black respondents reportedly prefer to age naturally

Figure 96: Attitudes toward anti-aging skincare, by race/Hispanic origin, 18-34 age group, November 2012

Figure 97: Attitudes toward anti-aging skincare, by race/Hispanic origin, 35+ age group, November 2012

#### TV commercials an important information source for multicultural consumers

Figure 98: Product information, by race/Hispanic origin, 18-34 age group, November 2012

Figure 99: Product information, by race/Hispanic origin, 35+ age group, November 2012

#### Cluster Analysis

Figure 100: Anti-aging target clusters, November 2012

Cluster 1: Involved

Opportunities

Cluster 2: Practical

Opportunities

Cluster 3: Confident

Opportunities

Cluster 4: Basics

Opportunities

## Cluster characteristic tables

Figure 101: Skin concerns with aging, by target clusters, November 2012

Figure 102: Product information, by target clusters, November 2012

Figure 103: Aging prevention/reduction behavior, by target clusters, November 2012

Figure 104: Interest in anti-aging skincare features, by target clusters, November 2012

Figure 105: Attitudes toward anti-aging skincare, by target clusters, November 2012

#### Cluster demographics

Figure 106: Target clusters, by demographic, November 2012

#### Cluster methodology

# Key Household Purchase Measures—Symphonyl RI Group Builders Panel Data

# Overview of anti-aging skincare

Facial anti-aging

Consumer insights on key purchase measures

## Brand map

Figure 107: Brand map, selected brands of facial anti-aging buying rate, by household penetration, 52 weeks ending June 24, 2012

### Brand leader characteristics

#### Key purchase measures

Figure 108: Key purchase measures for the top brands of facial anti-aging, by household penetration, 52 weeks ending June 24, 2012

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

#### Appendix – Other Useful Consumer Tables

#### Use of moisturizer

Figure 109: Use of moisturizers/creams/lotions, by gender, April 2011-June 2012

# Skin concerns with aging

Figure 110: Skin concerns with aging, by gender, November 2012

Figure 111: Skin concerns with aging, by age, November 2012

Figure 112: Skin concerns with aging, by gender, November 2012

Figure 113: Skin concerns with aging, by gender and age, November 2012

Figure 114: Skin concerns with aging, among females by age and household income, November 2012

Figure 115: Skin concerns with aging, by race/Hispanic origin, 18-34 age group, November 2012

Figure 116: Skin concerns by product interest, part one, November 2012

Figure 117: Skin concerns by product interest, part two, November 2012

#### Product information—anti-aging skincare

Figure 118: Product information, by age, November 2012

#### Behavior to prevent/reduce signs of aging

Figure 119: Aging prevention/reduction behavior, by age, November 2012

Figure 120: Aging prevention/reduction behavior, by race/Hispanic origin, 18-34 age group, November 2012

Figure 121: Aging prevention/reduction behavior, by race/Hispanic origin, 35+ age group, November 2012

## Interest in anti-aging skincare benefits

Figure 122: Interest in anti-aging skincare benefits, by age, November 2012

Figure 123: Interest in anti-aging skincare benefits, by household income, November 2012

#### Attitudes toward anti-aging skincare

Figure 124: Attitudes toward anti-aging skincare, by age, November 2012

#### Appendix - Social Media

### Brand usage or awareness

Figure 125: Brand usage or awareness, November 2012

Figure 126: Olay usage or awareness, by demographics, November 2012

Figure 127: L'Oréal usage or awareness, by demographics, November 2012

Figure 128: RoC usage or awareness, by demographics, November 2012

Figure 129: Clinique usage or awareness, by demographics, November 2012

Figure 130: Estée lauder usage or awareness, by demographics, November 2012

Figure 131: Lancôme usage or awareness, by demographics, November 2012

# Interaction with anti-aging skincare brands

Figure 132: Activities done, November 2012

Figure 133: Olay—activities done, by demographics, November 2012

Figure 134: Olay—activities done, by demographics, November 2012 (continued)

Figure 135: L'Oréal—activities done, by demographics, November 2012

Figure 136: L'Oréal—activities done, by demographics, November 2012 (continued)

Figure 137: RoC—activities done, by demographics, November 2012



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 138: RoC —activities done, by demographics, November 2012 (continued)

Figure 139: Clinique—activities done, by demographics, November 2012

Figure 140: Clinique—activities done, by demographics, November 2012 (continued)

Figure 141: Estée Lauder—activities done, by demographics, November 2012

Figure 142: Estée Lauder—activities done, by demographics, November 2012 (continued)

Figure 143: Lancôme—activities done, by demographics, November 2012

Figure 144: Lancôme—activities done, by demographics, November 2012 (continued)

Appendix – Symphonyl RI Builders Panel Data Definitions

SymphonyIRI Consumer Network Metrics

Appendix - Trade Associations

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100