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There are many ways to define a lifestage, including by age, marital status, or parental status. The financial needs of each lifestage are unique and financial institutions are always seeking ways to appeal to the needs of each one.

This report looks at the following areas:

- America is aging
- · Different generations use different media channels

While the recent recession affected everybody, it may have permanently altered the way Millennials, in particular, look at the financial world. This report examines the differences in the financial goals of each lifestage, how each gets information about financial services topics, what they are looking for from financial institutions, and how they make their decisions on which institutions to use – or not to use.

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DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



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What's More Important: Money or Time?

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Please select ALL that apply." Base: 2,002 internet users aged 18+ I have enough life insurance to protect myself and my family % All 32 Gender: Male 36 Female 30 Age: 18-24 17 25-34 28 35-44 32 45-54 36 55-64 41 65-74 41 75+ 36 18-24 17 25-34 28 35-44 32 45-54 36 55-64 41 65+ 39 18-24 17 25-34 28 35-44 32 45-54 36 55+ 40 18-34 23 35-44 32 45-54 36 55+ 40 18-34 23 35-54 34 55+ 40 18-44 27 45+ 39 Gender and age: Male, 18-34 30 Male, 35-54 36 Male, 55+ 42 Female, 18-34 17 Female, 35-54 33 Female, 55+ 39 Male, 18-44 30 Male, 45+ 41 Female, 18-44 23 Female, 45+ 36 Generations: iGeneration 12 Millennials 28 Generation X 31 Baby Boomers 40 World War II/Swing generation 37 Younger Millennials 24 Older Millennials 31 Non-Millennials 35 Hispanic origin: Hispanic 27 Not Hispanic 33 Language primarily spoken in the home: Only English 30 Mostly English, but some Spanish 23 Race: White 35 Black or African American 30 Asian or Pacific Islander 21 White 35 Black or African American 30 Asian or Pacific Islander 21 Other race 20 White 35 Black 30 Other race 20 Race and Hispanic origin: White, Non-Hispanic 35 Black, Non-Hispanic 32 Asian, Non-Hispanic 21 Hispanic (of any race) 27 Household income: Less than \$25,000 14 \$25,000-49,999 22 \$50,000-74,999 29 \$75,000-99,999 38 \$100,000-149,999 47 \$150,000 or more 46 Less than \$25,000 14 \$25,000-49,999 22 \$50,000-74,999 29 \$75,000-99,999 38 \$100,000 or more 46 Less than \$50,000 19 \$50,000-74,999 29 \$75,000 or more 44 Less than \$50,000 19 \$50,000 or more 40 Region: Northeast 34 Midwest 32 South 34 West 29 Area: Urban 31 Suburban 34 Rural 31 Education: High school or equivalent



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(eg GED) 24 Some college, but no degree 31 Associate degree 34 College (eg B.A., B.S.) 34 Some graduate school, but no degree 40 Graduate school (eg M.S., M.D., Ph.D.) 42 High school or less 22 Some college/associate degree 32 College degree 34 Post graduate school (with or without graduate degree ie (M.S., M.D., Ph.D.) 42 Employment: Full-time 37 Part-time 28 Self-employed/freelancer/ temporary contract worker 32 Unemployed - looking for work 12 Not employed - not looking for work/unable to work 23 Retired - not working 37 Work full-time 37 Work part-time 28 Self-employed/freelancer/temporary contract worker 32 Unemployed, retired, or unable to work 28 Employed (full-time/part-time/self-employed) 35 Not employed (unemployed, or unable to work, retired) 28 Presence of children in household: Aged 5 and under 38 Aged 6-11 39 Aged 12-17 38 Aged 18+ 35 No children 30 Parental status with children in household: Parent of child(ren) under 18 in the household 36 Not a parent of child(ren) under 18 in the household 30 Parental status by gender with children in household: Mother with child(ren) under 18 in the household 33 Father with child(ren) under 18 in the household 40 Not a mother with child(ren) under 18 in the household 28 Not a father with child(ren) under 18 in the household 33 Number of children under 18 in household: 1 child 31 2 children 40 3 children or more 39 No children under 18 in household 30 Visits websites daily: Current affairs and news (eg CNN, USA Today) 38 Magazines (eg Time, People, AskMen, Vogue) 43 Online TV programs or radio (eg Hulu.com) 35 Blogs, online forums, or wikis (eg Yahoo!, Answers, Wikipedia) 34 Video/photo-sharing sites (eg YouTube, Flickr, Dropbox) 30 Social networking sites (eg Facebook, Twitter, LinkedIn) 33 Daily deal sites/flash-sale sites (eg Groupon, Living Social, Gilt, HauteLook, Rue La La) 42 Price comparison sites (eq Pricegrabber.com, Nextag.com) 46 Shopping sites (eq Amazon, eBay, Zappos) 35 Game sites/ apps (eg Angry Birds, Candy Crush, PCGamer.com, Nexon.net) 35 Leisure/travel (eg Expedia.com, TripAdvisor, Hotels.com, Timeout.com) 43 Other 35 Visits social media websites daily: Facebook 33 Twitter 33 LinkedIn 41 Pinterest 36 YouTube 31 Tumblr 35 Vine 42 Instagram 34 Flickr 46 Foursquare 45 Snapchat 34 Yelp 45 Social media: Social media user 33 Social media non user 30 Mobile device ownership: Smartphone 34 Tablet 35 None of the above 28 Mobile device 33 Smartphone 34 Tablet 35 None 28 Household size: 1 person 26 2 people 36 3 people 31 4 people 32 5 or more people 34 Marital status: Single 17 Living with a partner 24 Married 41 Divorced 29 Single 17 Married 41 Living with a partner 24 Separated, divorced, or widowed 30 Primary residence: Own 39 Rent 19 Neither 10 Age and income: 18-34, less than \$75K 17 18-34, \$75K+ 33 35-54, less than \$75K 23 35-54, \$75K+ 45 55+, less than \$75K 29 55+, \$75K+ 52 18-34, less than \$50K 16 18-34, \$50K + 29 35-54, less than \$50K 16 35-54, \$50K + 41 55+, less than \$50K 26 55+, \$50K + 48 Gender by current marital status: Single male (ie single or living with partner or separated/divorced or widowed) 23 Married male 45 Single female (ie single or living with partner or separated/divorced or widowed) 20 Married female 37 Marital status by presence of children: Single, parents of under 18s (ie single or living with partner or separated/divorced or widowed) 24 Married, parents of under 18s 39 Single, nonparent (of under 18s) (ie single or living with partner or separated/divorced or widowed) 21 Married, non-parent (of under 18s) 43 Source: Lightspeed GMI/Mintel

Figure 64: Five most important features in a primary financial institution, by demographics, October 2015

Figure 65: Believe have enough life insurance, by demographics, October 2015