

Report Price: £1995.00 | \$2510.51 | €2325.77

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"In an increasingly competitive market, toy specialists need to do all they can to stand out from generalists. Since parents view shopping trips as a way of bonding with their kids, there are more opportunities for toy retailers to make the in-store shopping experience more fun to encourage families to see them as a destination venue where they can spend time playing as well as shopping for toys."

- Tamara Sender, Senior Retail Analyst

This report looks at the following areas:

- How has the toy market performed over the last year?
- Who are the winners and losers in the toys and games market?
- What are the opportunities for growth in the sector?

For the purposes of this Report, Mintel has used the following definitions:

This Report defines toys and games as specifically

children's toys

that are supplied by specialist companies and sold through independent or multiple toyshops, toy departments in department/variety stores, grocery multiples and catalogue showrooms.

In such a diverse market, there is inevitably some blurring of the definition in some categories such as in the arts and crafts sector, for example. In this instance, general stationery and artists' materials are excluded, and only colouring sets and painting materials solely aimed at children are included. We exclude Christmas decorations, fireworks and party stationery. In our space audits, we have included merchandise such as nursery goods, which do not fall within the market for toys and games, but which are a major product line for some companies. For details on the nursery market see Mintel's *Nursery and Baby Equipment – UK, February 2016* Report.

Video games and consoles, laptops and tablet computers are also excluded from this Report but children's electronic toys such as VTech toys are included. For details on the market for video games and consoles see Mintel's Video Games and Consoles – UK, October 2015 Report.

The market for toys includes bicycles for children. There is more information on the market for bicycles in Mintel's *Bicycles – UK, March 2016* Report.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL:EMEA
+44 (0) 20 7606 4533

Brazil 0800 095 9094

Americas +1 (312) 943 5250

China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £1995.00 | \$2510.51 | €2325.77

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Overview

What you need to know

Products covered in this Report

Executive Summary

The market

Toy market grows 6.1% in 2016

Figure 1: Best-and worst-case forecast of UK value sales of toys and games, 2011-21

Growing tweens and teens to benefit some categories

Companies and brands

Hamleys is worth paying more for

Figure 2: Attitudes towards and usage of selected brands, December 2016 and January 2017

Toys R Us sales decline, while other specialists grow revenue

Amazon launches STEM subscription service

The consumer

Argos is most popular for toys

Figure 3: Where people buy toys in-store and online, December 2016

Low prices are main priority

Figure 4: Most important factors when buying toys, December 2016

Parents of young children visit stores before buying

Figure 5: How people research before purchasing a toy, December 2016

Parents of under-fives prefer educational toys

Figure 6: Attitudes towards toys and games, December 2016

21% plan to buy more toys this Christmas

Figure 7: Amount of toys purchased/which are planned to be purchased for Christmas 2016 compared with previous year, December 2016

Importance of character merchandising

Figure 8: Attitudes towards buying toys at Christmas, December 2016

What we think

Issues and Insights

How has the toy market performed over the last year?

The facts

The implications

Who are the winners and losers in the toys and games market?

The facts

The implications

What are the opportunities for growth in the sector?

The facts



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £1995.00 | \$2510.51 | €2325.77

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

The implications

The Market - What You Need to Know

Toy market grows 6.1% in 2016

Sector to reach £3 billion by 2021

Price rises could hit sales

Tweens and teens to grow 12%

Childhood obesity

TV and technology dominate children's activities

Smartphone usage rises among 10-14s

Black Friday and Christmas gift buying

Market Size and Forecast

Toy market grows 6.1% in 2016

Figure 9: Best-and worst-case forecast of UK value sales of toys and games, 2011-21

The future

Figure 10: UK value sales of toys and games, 2011-21

Forecast methodology

The impact of the EU referendum vote

Toy spend in previous slowdowns

Figure 11: Alternative market scenarios for the post-Brexit clothing and accessories market, at current prices, 2016-21

Figure 12: Detailed post-Brexit scenarios for the toys and games market, at current prices, 2016-21

Price rises could hit sales

Market Drivers

Tweens and teens to grow 12%

Figure 13: Growth rate of the UK population, by age, 2011-16 and 2016-21

Family sizes remain unchanged

Figure 14: Percentage of families with dependent children in UK, by number of dependent children in the family, 1996 and 2016

Childhood obesity

Figure 15: Overweight and obesity prevalence, by age, England, 2014

What activities children do

Figure 16: Activities children do at the weekend, May 2016

Technology use

Figure 17: Technology devices children use in the household, May 2016 and March 2015 $\,$

Black Friday and Christmas gift buying

Figure 18: Attitudes to buying gifts in the Black Friday/Cyber Monday promotions, Christmas 2016

Companies and Brands - What You Need to Know

Non-specialists grab share

Toys R Us sales decline, while other specialists grow revenue

Focus on making the shopping experience more fun

BUY THIS REPORT NOW **VISIT:** store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £1995.00 | \$2510.51 | €2325.77

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Amazon launches STEM subscription service

More spent on advertising in 2016

Hamleys is worth paying more for

Toys R Us is good online

Board games and construction dominate space

Competitive Strategies

Financial outlook of specialists

Figure 19: Key financials of the main players in the toy retailing market, 2014-16

Figure 20: Outlet numbers of the main players in the toy retailing market, 2014-16

Non-specialists focus on toys

Retail offering and brand positioning

New developments

Digital activity

Launch Activity and Innovation

Autism-friendly toy shopping experience

Buy now, pay later

Scented toys with personalised message

Curated subscription-based home delivery toy service

Tesco's Toy Tester Hotline service

Toy concierge service

London's LEGO flagship store's one-of-a-kind shopping experience

Unique Christmas Grotto experience

Harry Potter at Heathrow airport

Advertising and Marketing Activity

Total advertising spend up 11.1% year-on-year in 2016

Figure 21: Total recorded above-the-line, online display and direct mail total advertising expenditure, by UK retail advertisers of toy products, 2012-16

Toys R Us dominates sector spend

Figure 22: Leading UK retail advertisers of toy products: Recorded above-the-line, online display and direct mail total advertising expenditure, 2012-16

Majority of advertising spend channelled through TV

Figure 23: UK retail advertisers of electrical products: Recorded above-the-line, online display and direct mail total advertising expenditure, by media type, 2012-16

Advertising spend peaks in the period leading up to Christmas

Figure 24: UK retail advertisers of toy products: Recorded above-the-line, online display and direct mail total advertising expenditure, by month, 2016

Nielsen Ad Intel coverage

Brand Research

Brand map

Figure 25: Attitudes towards and usage of selected brands, December 2016 and January 2017

Key brand metrics

Figure 26: Key metrics for selected brands, December 2016 and January 2017

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £1995.00 | \$2510.51 | €2325.77

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Brand attitudes: Hamleys is worth paying more for

Figure 27: Attitudes, by brand, December 2016 and January 2017

Brand personality: The Entertainer is viewed as fun

Figure 28: Brand personality - Macro image, December 2016 and January 2017

Toys R Us is welcoming

Figure 29: Brand personality – Micro image, December 2016 and January 2017

Brand analysis

Amazon has the highest level of usage

Figure 30: User profile of Amazon, December 2016

The Entertainer has low levels of awareness

Figure 31: User profile of The Entertainer, January 2017

Hamleys is highly differentiated

Figure 32: User profile of Hamleys, January 2017

Smyths seen as tired

Figure 33: User profile of Smyths, January 2017

Toys R Us is good online

Figure 34: User profile of Toys R Us, January 2017

Early Learning Centre seen as fun

Figure 35: User profile of Early Learning Centre, January 2017

Argos offers good value

Figure 36: User profile of Argos, December 2016

Space Allocation Summary

Summary allocation overview

Figure 37: Leading toy retailers, summary space allocation estimates, February 2017

Detailed space allocation

Figure 38: Leading toy retailers, detailed space allocation estimates, February 2017

Figure 39: Leading toy retailers, detailed space allocation estimates, February 2017

Non-specialists in-store toy departments

Figure 40: Non-specialists: Toy department as a percentage of total floor space, February 2017

The Consumer - What You Need to Know

Argos is most popular for toys

Toy specialists

44% buy toys online, while 47% buy in-store

Low prices are the main priority

Parents of young children visit stores before buying

Fathers more likely to buy toys they have seen on TV

Parents of under-fives prefer educational toys

Men trust branded toys more

Over half buy Christmas toys in advance

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £1995.00 | \$2510.51 | €2325.77

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Importance of character merchandising

Where People Buy Toys

Argos is most popular for toys

Figure 41: Where people buy toys in-store and online, December 2016

Toy specialists biased towards ABs

44% buy toys online, while 47% buy in-store

Figure 42: Where people buy toys split by in-store and online, December 2016

Repertoire analysis

Figure 43: Repertoire of where people buy toys in-store and online, December 2016

Factors Influencing Toy Purchasing

Low prices are main priority

Figure 44: Most important factors when buying toys, December 2016

Fathers prioritise brands they trust

ABs choose retailers with expert staff

How People Research a Toy Purchase

Parents of young children visit stores before buying

Figure 45: How people research before purchasing a toy, December 2016

Fathers more likely to buy toys they have seen on TV

Attitudes towards Toys and Games

Parents of under-fives prefer educational toys

Figure 46: Attitudes towards toys and games, December 2016

64% of parents use digital games to entertain children

Men trust branded toys more

Figure 47: Toy Retailing - CHAID - Tree output, December 2016

Methodology

Figure 48: Toy Retailing - CHAID - Table output, December 2016

Buying Toys at Christmas

75% buy toys for Christmas

Figure 49: Consumers who have purchased/plan to buy toys for Christmas 2016, December 2016

21% planned to buy more toys this Christmas

Figure 50: Amount of toys purchased/which are planned to be purchased for Christmas 2016 compared with previous year, December 2016

Over half buy Christmas toys in advance

Black Friday for toys

Figure 51: Attitudes towards buying toys at Christmas, December 2016

Importance of character merchandising

Appendix - Data Sources, Abbreviations and Supporting Information

Abbreviations

BUY THIS
REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £1995.00 | \$2510.51 | €2325.77

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Consumer research methodology

Appendix - Market Size and Forecast

Forecast Methodology

Figure 52: Best-and worst-case forecast of UK value sales of toys and games, 2016-21