

Report Price: £1995.00 | \$2583.33 | €2370.86

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"The UK's retail gambling market faces some potential headwinds to sustained spending growth but can limit that impact by tapping into younger demographics' growing interest in particular modes of play."

- David Walmsley, Senior Leisure Analyst

This report looks at the following areas:

- Quick wins for younger gamblers
- Putting the game in gaming machines

The UK's retail gambling market enjoyed a year of accelerating value growth during 2016/17 on the back of continuing expansion in the lotteries and gaming machines segments.

Continuation of that trend is threatened, however, by potential changes to machine regulation, any sustained pressure on household finances and an apparent slowdown in the pace at which multichannel strategies have been converting online players into venue customers.

More positively, though, younger people are showing an increasing appetite for gambling participation, with operators who can offer games that are quick, easy and fun to play and share looking best placed to cash in.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

+86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £1995.00 | \$2583.33 | €2370.86

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Overview

What you need to know

Products covered in this report

Executive Summary

The market

Spending steps up a gear

Figure 1: Forecast of consumer expenditure* on retail** gambling, 2011/12-2021/22

Numbers come up again for lotteries and gaming machines

Figure 2: Consumer expenditure on retail gambling, by segment, 2015/16

Companies and brands

Venue numbers extend their losing streak

Figure 3: Change in licensed gambling premises numbers, by activity, 2016-17

Lotteries lead on adspend

Figure 4: Retail gambling operators' above-the line, online display and direct mail advertising expenditure, 2016

The consumer

Younger demographics primed to play

Figure 5: Participation in gambling activities, March 2015-March 2017

Bingo and gaming machines buck online trend

Figure 6: Methods of gambling, March 2017

Gamblers wary of machine risks

Figure 7: Attitudes towards gaming machines, March 2017

Problem gambling ball lands in industry's court

Figure 8: Attitudes towards problem gambling, March 2017

What we think

Issues and Insights

Quick wins for younger gamblers

The facts

The implications

Putting the game in gaming machines

The facts

The implications

The Market - What You Need to Know

Gamblers step up spending

Numbers keep coming up for lotteries and gaming machines

More losses across the estate

Gaming machines review hits 'hold'

BUY THIS REPORT NOW **VISIT:** store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

Americas +1 (312) 943 5250 | China +86 (21) 6032 7300 APAC +61 (0) 2 8284 8100 |

EMAIL: reports@mintel.com



Report Price: £1995.00 | \$2583.33 | €2370.86

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Market Size and Forecast

Spending bursts through £9 billion barrier

Figure 9: Consumer expenditure* on retail** gambling, 2011/12-2021/22

Forecast

Figure 10: Forecast of consumer expenditure on retail gambling, 2011/12-2021/22

Forecast methodology

Market Segmentation

Lotteries and gaming machines remain top tips for growth

Figure 11: Consumer expenditure on retail gambling, by segment, 2011/12-2015/16

Lottery price rises stem draw sales decline

Figure 12: Lottery game sales, by segment, 2011/12-2015/16

Machines keep paying out for operators

Figure 13: Consumer expenditure (GGY) on gaming machines, 2011/12-2015/16

Football growth masks racing's decline

Figure 14: Consumer expenditure on betting*, 2011/12-2015/16

Capital losses hold casino revenues back

Figure 15: Consumer expenditure on casino games, 2011/12-2015/16

Bingo games miss out on spending surge

Figure 16: Consumer expenditure on bingo*, 2012-16

End of an era for in-person pools play

Figure 17: Consumer expenditure on football pools, 2011/12-2015/16

Market Drivers

Venues' losing streak continues

Figure 18: Licensed gambling premises, by activity, 2013-16

Economic outlook favours higher rollers

Figure 19: Individuals' assessment of their current financial situation, January 2017

Divergence before convergence to achieve omnichannel goal?

Figure 20: Gambling market revenues (GGY), by product and channel, 2015/16

Finding opportunity in mobile threat

Figure 21: Location of online gambling, by age, 2016

Problem gambling debate stays on the high street

Figure 22: Gambling locations used* by clients of the GamCare problem gambling service, 2015/16

Regulatory and Legislative Change

General election halts triennial review

Figure 23: Gaming machine stake and prize limits, May 2017

Lottery betting decision draws near

Companies and Brands - What You Need to Know

M&A activity creates new market leaders

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100 | **EMAIL:** reports@mintel.com



Report Price: £1995.00 | \$2583.33 | €2370.86

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

A new sense of place for society lotteries

Adspend up again

Ladbrokes Coral makes cross-channel gains

Market Share

National Lottery regains share

Figure 24: UK lottery sales, by operator share, 2015/16

Merger makes a new market leader

Figure 25: Leading UK betting shop operators, by number of venues, November 2016

Major casino operators hold winning edge

Figure 26: Leading UK casino operators, by number of venues, February 2017

Top two tighten their grip

Figure 27: Leading UK bingo club operators, by number of venues, February 2017

Arcades business now a two-horse race

Figure 28: UK adult gaming centres, by operator, May 2017

Launch Activity and Innovation

Lotteries' charity begins at home

Pools join queue at the counter

North goes large on casinos

New bingo format stalled by planners

New machines slot into the omnichannel picture

Terminals serve up new insights

Advertising and Marketing Activity

Lottery keeps digging deep

Figure 29: Retail gambling operators' above-the line, online display and direct mail advertising expenditure, 2014-16

Nielsen Ad Intel coverage

Company Profiles

Camelot UK Lotteries

Figure 30: Camelot UK Lotteries Limited key financials, 2014/15-2015/16

Ladbrokes Coral

Figure 31: Ladbrokes Coral key financials, 2015-16

Gala Bingo

Figure 32: Gala Bingo KPIs, 2014 and 2015

Rank Group

Figure 33: Rank group key financials, 2014/15-2015/16

Novomatic UK

Figure 34: Novomatic revenues from UK operations, 2015-16

Sportech

Figure 35: The Football Pools key financials, 2015-16

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100 | **EMAIL:** reports@mintel.com



Report Price: £1995.00 | \$2583.33 | €2370.86

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

The Consumer - What You Need to Know

Lottery downturn levels off

Bingo and gaming machines buck online trend

Gamblers wary of machine risks

Industry told to clean its own house

Gambling Activities

Lottery takes just a one-off hit

Figure 36: Participation in gambling activities, March 2015-March 2017

Lotteries model can bring young people back into the game

Figure 37: Interest in future participation in gambling activities, March 2017

Methods of Gambling

High street migration slows for betting shops

Figure 38: Methods of gambling, March 2017

Bingo and gaming machines buck the online trend

Figure 39: Methods of playing bingo and gaming machines/online slots, April 2016-March 2017

Attitudes towards Gaming Machines

Start the fun to help gamblers take back control

Figure 40: Attitudes towards gaming machines, March 2017

Could appetite for equality put high stakes at risk?

Figure 41: Agreement with the statement 'gaming machines should cost the same to play in all gambling venues', by age, March 2017

Attitudes towards Problem Gambling

Ball still firmly in operators' court

Figure 42: Attitudes towards problem gambling, March 2017

Support for gamblers stays under the public radar

Figure 43: Agreement with the statement 'I think there is a lot of help available for people with gambling problems', by past-year experience of gambling, March 2017

Appendix

Data sources

Abbreviations

Fan chart forecast

Figure 44: Forecast of consumer expenditure on retail gambling, 2011/12-2021/22

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100 **EMAIL:** reports@mintel.com