

Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"US retail sales of beauty products reached \$46.2 billion in 2015 and are slated to grow to \$51.8 billion by 2020, for a gain of 12%. This slow and steady growth will be fueled by a stronger economy, as well as by population gains among women (and men), and multicultural segments, particularly Hispanics."

Diana Smith, Senior Research Analyst - Retail & Apparel

# This report looks at the following areas:

- Beauty market slated for growth
- · Amazon rivals specialty retailers as preferred retail channel
- Men are beauty buyers too
- Unlock the mobile moments

#### Definition

The focus of this report is on the retail experience where shopping for items in the beauty category are concerned, based largely on the results of Mintel's exclusive consumer research.

For the purposes of this report, Mintel defines the beauty category to include the following: color cosmetics, facial skincare, body care, haircare, nail care, women's fragrances, men's fragrances, hair accessories, sun protection products, and beauty appliances (hair and skin).

# BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

+86 (21) 6032 7300

+61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

#### Table of Contents

#### Overview

What you need to know

Definition

#### **Executive Summary**

The issues

#### Beauty market slated for growth

Figure 1: Total US sales and fan chart forecast of beauty products, at current prices, 2010-20

#### Amazon rivals specialty retailers as preferred retail channel

Figure 2: Retailers shopped, October 2015

#### Rinse and repeat

Figure 3: Reasons for buying beauty products, October 2015

#### The opportunities

#### Men are beauty buyers too

Figure 4: Beauty items purchased by men, by age, October 2015

#### Unlock the mobile moments

Figure 5: Behaviors and attitudes toward using mobile devices to shop for beauty products, October 2015

## Give them what they want

Figure 6: Interest in retail innovations, by heaviest beauty shoppers, October 2015

What it means

# The Market - What You Need to Know

Steady outlook

Crowded landscape

Population trends impact the beauty market

## Market Size and Forecast

# Steady market growth should hold in the foreseeable future

Figure 7: Total US sales and fan chart forecast of beauty products, at current prices, 2010-20

Figure 8: Total US retail sales and forecast of beauty products, at current prices, 2010-20

## Market Breakdown

## Color cosmetics clearly lead this multidimensional category

Share leaders

Fast-growing categories

Facing challenges

Figure 9: Total US retail sales of beauty products, by segment, at current prices, 2013 and 2015

## Drug stores comprise nearly 20% of beauty sales

Figure 10: Total US retail sales of beauty products, by channel, at current prices, 2010-15

Market Factors



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

APAC +61 (0) 2 8284 8100 | EMAIL: reports@mintel.com



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Population growth among women bodes well for beauty market

Men take a vested interest in their appearance

Multicultural segments are key targets

Figure 11: US population, by race and Hispanic origin, percent of total population, 2010-20

A brighter economy will help support sales in the market

Increasing interest in organic and natural beauty products

Key Players - What You Need to Know

Drug stores are holding their own while department stores slip back

Many men have no qualms about using grooming products

Technology is transforming how the category is shopped

What's Working?

Drug stores experiencing success

Figure 12: Factors that influence where to shop, by primary retailer shopped - Drug stores, October 2015

Marketing to men

What's Struggling?

Department stores trying to keep up

Figure 13: Factors that influence where to shop, by primary retailer shopped – Any department store, October 2015

What's Next?

Subscription services are beginning to make an impact

Technology continues to invigorate the category

In-store immersion

Virtual tools

The Consumer – What You Need to Know

Opportunity to extend targeting efforts

Path to purchase gets more complex

Ample opportunity for experimentation by retailers and consumers alike

Mobile phones as personal beauty shopping assistants

Who's Shopping for Beauty Products?

Over half of beauty purchasers are "heavy" buyers

Figure 14: Repertoire of beauty shoppers, October 2015

Figure 15: Beauty items purchased by store type, by repertoire of beauty shoppers, October 2015

Young parents are another key target group

Figure 16: Repertoire of heavy beauty shoppers\*, by demographics, October 2015

Don't overlook the men

Figure 17: Mean skincare and haircare expenditures, by gender and race/Hispanic origin, February 2014-March 2015

**Retailers Shopped** 

Signs of channel shifting and blurring

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100 | EMAIL: reports@mintel.com



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 18: Retailers shopped, October 2015

## Men and women shop the category differently

Figure 19: Select retailers also shopped at, by gender, October 2015

# Department stores commonly visited by multicultural consumers

Figure 20: Select retailers also shopped at, by race and Hispanic origin, October 2015

#### Grocery stores for beauty products?

Figure 21: Select retailers also shopped at, by repertoire of beauty shoppers, October 2015

#### Reasons for Choosing Where to Shop

## Attractive prices and convenient locations drive nearly half of beauty buyers to their retailer of choice

Figure 22: Factors that influence where to shop, October 2015

#### Easy-to-navigate stores draw young male buyers

Figure 23: Agree that easy to shop/navigate the store/website impacts retailer choice for beauty products, by gender and age, October 2015

#### To help or not to help

Figure 24: Attitudes toward sales associates – Agree, by gender and age, October 2015

#### In their words

Figure 25: Example of Sephora samples from online discussion panelist, October 2015

#### Beauty I tems Purchased

## Grooming staples are commonly purchased items

Figure 26: Beauty items purchased, October 2015

## High/low buying strategy in place

Figure 27: Beauty items purchased by store type, October 2015

### Hispanic women see beauty products as tools to enrich their looks

Figure 28: Any beauty items purchased by store type, by female race and Hispanic origin, October 2015

### In their words

## Reasons for Buying Beauty Products

## Bee-lining to the products she knows and trusts

Figure 29: Reasons for buying beauty products, October 2015

# Young and multicultural women key targets for trial tactics

Figure 30: Agreement to trying something new as a reason for buying beauty products, by select demographics, October 2015

## Product reviews can impact purchase decisions

Figure 31: Agreement to read a review of a product online and then bought it as a reason for buying beauty products, by select demographics, October 2015

# In their words

# Shopping Process Revealed

## Attitudes toward Digital Technology

### Power of the mobile device

Figure 32: Behaviors and attitudes toward using mobile devices to shop for beauty products, October 2015

### Geo-fencing mobile strategies and beacon technology can help retailers engage with customers

Figure 33: Agreement to redeem coupons received on mobile device while shopping for beauty products, by select demographics, October 2015

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

APAC +61 (0) 2 8284 8100 | EMAIL: reports@mintel.com



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

### Men prefer to consult their phones for advice instead of a human

Figure 34: Attitudes toward digital technology, by gender, October 2015

#### In their words

### CHAID Analysis

Figure 35: CHAID analysis among those who agree they would be interested in smartphone/tablet apps that give them beauty product offers to redeem in-store, October 2015

### Role of Social Media

#### Influenced and influential

Figure 36: Attitudes toward social media's influence on beauty purchases, by gender, age, and repertoire of heaviest beauty shoppers, October 2015

October 2015
Figure 37: Reasons for buying beauty products and/or choosing where to shop related to social media, by select demographics, October 2015

### Over half of heavy beauty buyers use YouTube

Figure 38: Social media sites visited daily by repertoire of heaviest beauty shoppers, October 2015

#### In their words

#### Interest in Retail Innovations

#### More samples please

Figure 39: Desired retail innovations and/or improvements, October 2015

## Younger consumers interested in delivery and pickup services

Figure 40: Select desired retail innovations and/or improvements, by gender and age, October 2015

## Hispanics and Blacks like personalized assistance

Figure 41: Select desired retail innovations and/or improvements, by race and Hispanic origin, October 2015

## If consumers were beauty store owners...

### Appendix - Data Sources and Abbreviations

### Data sources

Sales data

Fan chart forecast

Consumer survey data

Consumer qualitative research

Abbreviations and terms

Abbreviations

Terms

### Appendix - The Market

Figure 42: Total US retail sales and forecast of beauty products, at inflation-adjusted prices, 2010-20

Figure 43: Female population by age, 2010-20

Figure 44: Consumer confidence and unemployment, 2007-November 2015\*

## Appendix - The Consumer

Figure 45: Attitudes toward digital technology, CHAID analysis, October 2015

Figure 46: Amount spent on beauty products in last three months - Makeup, haircare, and skincare, July 2014-September 2015

Figure 47: Attitudes and opinions about social media, July 2014-September 2015



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

APAC +61 (0) 2 8284 8100